



# SENSIRA

RESORT & SPA . RIVIERA MAYA

Sensitive Experience Resorts





Operated by: *Arriva*  
Hospitality Group

  
THE LEADING HOTELS  
OF THE WORLD®








## WELCOME TO SENSIRA RESORT & SPA RIVIERA MAYA

Sensira Resort & Spa is a resort where you are free to stimulate your emotions and share them with your loved ones. Enjoy our surprisingly friendly service and attention to detail in an ambiance that combines fun and relaxation... an experience that will seduce your senses. Sensira Resort & Spa is part of the distinguished group of The Leading Hotels of the World.





**SENSIRA**, from the Egyptian name “**Chenzira**”, means to be born while taking a trip, and reflects the way in which we want our guests to live their experience with the brand and generate a special long lasting relationship.









Sensira Resort & Spa sits on Petempich Bay, a privileged location that features the area's main natural attractions, ensconced 22 minutes from the main tourist area and 18 minutes south of Cancun's international airport. Within the area of the main parks, cenotes and attractions of the destination.







Eco Friendly

## ECO-SENS AMENITIES.

- » Shampoo, Conditioner, Bath Gel and Lotion, made with agave nectar, 100% natural and from Mexican producers, with an amber glass dispenser to avoid waste and the use of plastic.
- » Degradable beauty items such as: comb, razor and toothbrush.
- » Coffee capsules compostable and 100% Mexican from different regions of our country.
- » Snacks and handmade sweets in our minibar and turndown service, 100% natural and without preservatives, made by family businesses from communities in the Yucatan Peninsula.

## A RESORT THAT IS SUSTAINABLE AND FRIENDLY WITH THE ENVIRONMENT.

- » All our wooden furniture is made with unique designs, using fine, certified and sustainable woods from Mexican manufacturers.
- » Reuse of limestone that was excavated during construction of the entire building.
- » Actions to promote the reuse of towels and sheets in rooms.
- » Rainwater channel for natural runoff into the mangrove.
- » Heat Recovery System, to recover steam and heat the water in the rooms and hydromassage tubs.
- » Residual water treatment plant.
- » Seaweed collection and contracting of companies to process it.
- » Conservation of the region's endemic flora and fauna.

## COMMITMENT TO OUR ENVIRONMENT AND SOCIETY.

- » We contribute by using local, 100% Mexican products, suppliers and services.
- » Beach cleaning.
- » Mangrove cleaning.
- » Garbage separation.
- » Participation in the "Tocando Corazones" program of our "Arriva Hospitality Group" Foundation, where children in the recovery phase of cancer and their families are selected to enjoy a vacation at the resort.





**Let yourself be touched by nature.**

Surrounded by the breathtaking Mexican Caribbean shoreline, with its vast marine fauna and flora, and featuring spectacular landscapes showcasing the region's tropical jungle, at Sensira Resort & Spa we commit ourselves to conserving the environment by designing state-of-the-art management, personnel culture and preservation-oriented operations. Thus, our resort has become a proud representative of contemporary Mexican culture.





*Our*  
ROOMS



## OUR ROOMS & SUITES

Sensira's sensitive experience begins in our beautifully designed, spacious rooms offering exquisite amenities and comfortable furnishings. We will make your vacation experience unforgettable with our friendly service in the Mexican Caribbean.

### 359 ROOMS AND SUITES.

Agatha Rooms	251
Agatha Handicapped Rooms	3
Sapphire Rooms (Family rooms)	28
Amber Rooms* (adults only section)	54

#### OUR SUITES

Jade Suites	3
Emerald Suite*	2
Ruby Suites* (Honeymoon)	17
Diamond Suite* (Presidential)	1

\* Include hydro-massage tub and butler service.

Enjoy our pillow and aromatherapy menu (on request), as well as our concierge service will enhance your vacation experience during your entire stay.





## AGATHA ROOMS

(King size bed) • 463 ft<sup>2</sup>





OUR BATHROOMS





**AGATHA ROOMS**  
(2 Queen size beds) • 463 ft<sup>2</sup>







*Family*  
ROOMS



Full Daily program exclusive for kids and teenagers, with dedicated teams, certified babysitters, and spaces designed for your complete safety and fun.



## SAPPHIRE ROOMS

Family 5  
(King size bed and bunk  
bed for 3 kids) 538 ft<sup>2</sup>



SAPPHIRE ROOMS





## SAPPHIRE ROOMS

Family 7  
(King size bed, Double bed and  
bunk bed for 3 kids)  
807 ft<sup>2</sup>







# AMBER

## *Rooms*

A d u l t s   O n l y   E x p e r i e n c e

Offering exclusive amenities, plus a special ocean view, hydro-massage tub, butler service and access to our spectacular Bar Lounge, S-Club Disco, Knights Pub Bar and Reef Pool.



## AMBER ROOMS

(King size bed &  
hydro-massage tub)  
463 ft<sup>2</sup>

18+

Adults Only









# OUR SUITES SERVICES

Enjoy a sophisticated experience in these categories and pamper yourself in rooms offering exclusive amenities, plus a special ocean view, hydro-massage tub, butler service and access to our spectacular Bar Lounge.





JADE & EMERALD  
*Suite*



## JADE SUITE

(2 Queen size beds, 1 King size bed  
& sofa bed) • 1,039.7 ft<sup>2</sup>





## EMERALD SUITE

(1 King size bed & Sofa bed)

1,082.8 ft<sup>2</sup>







RUBY SUITES

*Honeymoon*



**RUBY SUITES**  
(King size bed &  
hydro-massage tub)  
603 ft<sup>2</sup>

18+


Adults Only











DIAMOND SUITE  
*Presidential*



## DIAMOND SUITES

(1 King and 2 Queen size beds,  
3 bathrooms, terrace with  
pool and hydro-massage tub)  
2,708 ft<sup>2</sup>

















# SENSITIVE LUXURY

## *All Inclusive*

### *Sensitive Gourmet Experience*

Delight your senses with our wide range of gourmet options from our cuisine d'auteur restaurant, speciality restaurants: Italian, Mexican and steakhouse, to our 6 bars where you can stimulate your senses through our mixology with sommelier service and premium drinks.

- 1 main restaurant (buffet style)
- 1 cuisine d'auteur restaurant
- 3 specialty restaurants
- 6 bars
- 3 snacks







18+  
Adults Only

Galerie Des  
*Sens*  
CUISINE D'ART



LA FINCA DE ANA



  
**RODEO GRILL**  
STEAKHOUSE



*La Tentazione*  
OSTERIA & WINE





La Pergola

RESTAURANT BUFFET









18+  
Adults Only



AMBER  
Lounge







# SENSITIVE LUXURY

## *All Inclusive*

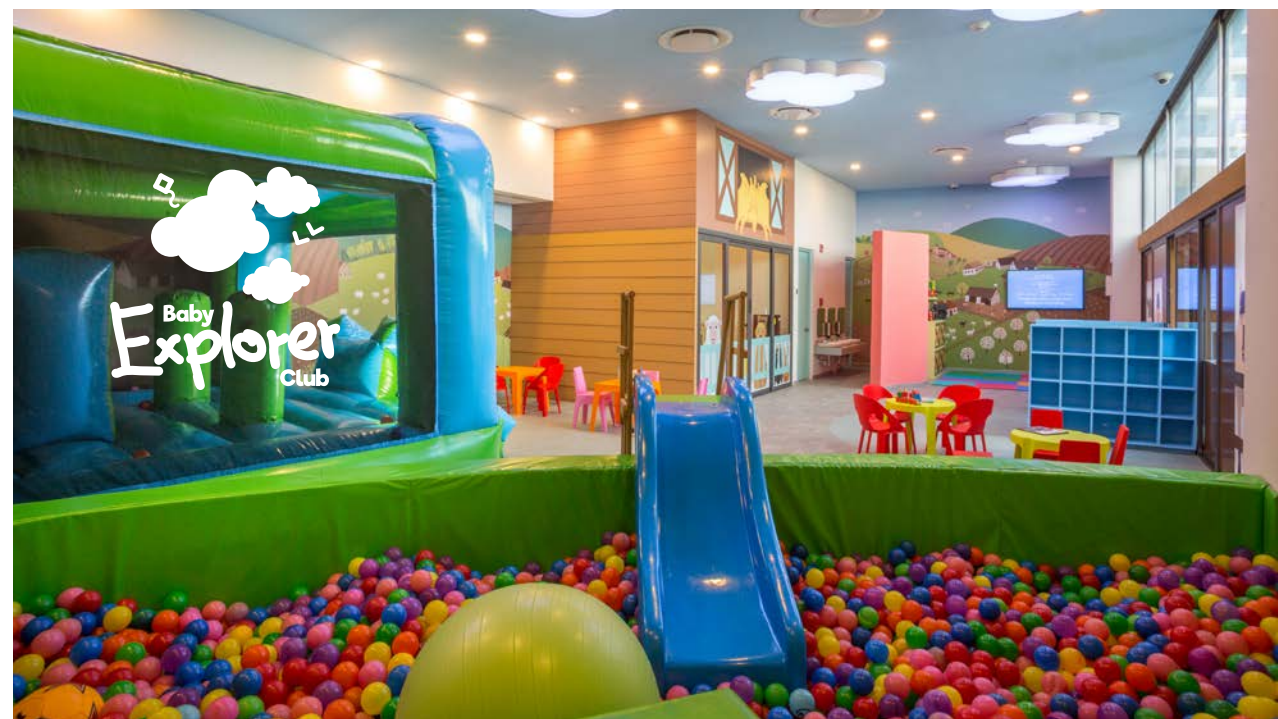
### *Sensitive Playtime Experience*

Enjoy a program designed to enrich the experience of family fun, we have spaces specially designed for children and teenagers.

Baby Explorer Club (Children from 18 months to 3 years), Adventure Club (children from 4 to 12 years), Emoji Teens Club (Teens from 12 to 17 years). Climbing wall, Zipline, Gymnasium, Shows and night time fun for all the family. Aquapark with fountains and water chutes. An extensive activities program and our S-Club disco.









FITNESS CENTER







CHESSBOARD



CINEMA



TENNIS COURT



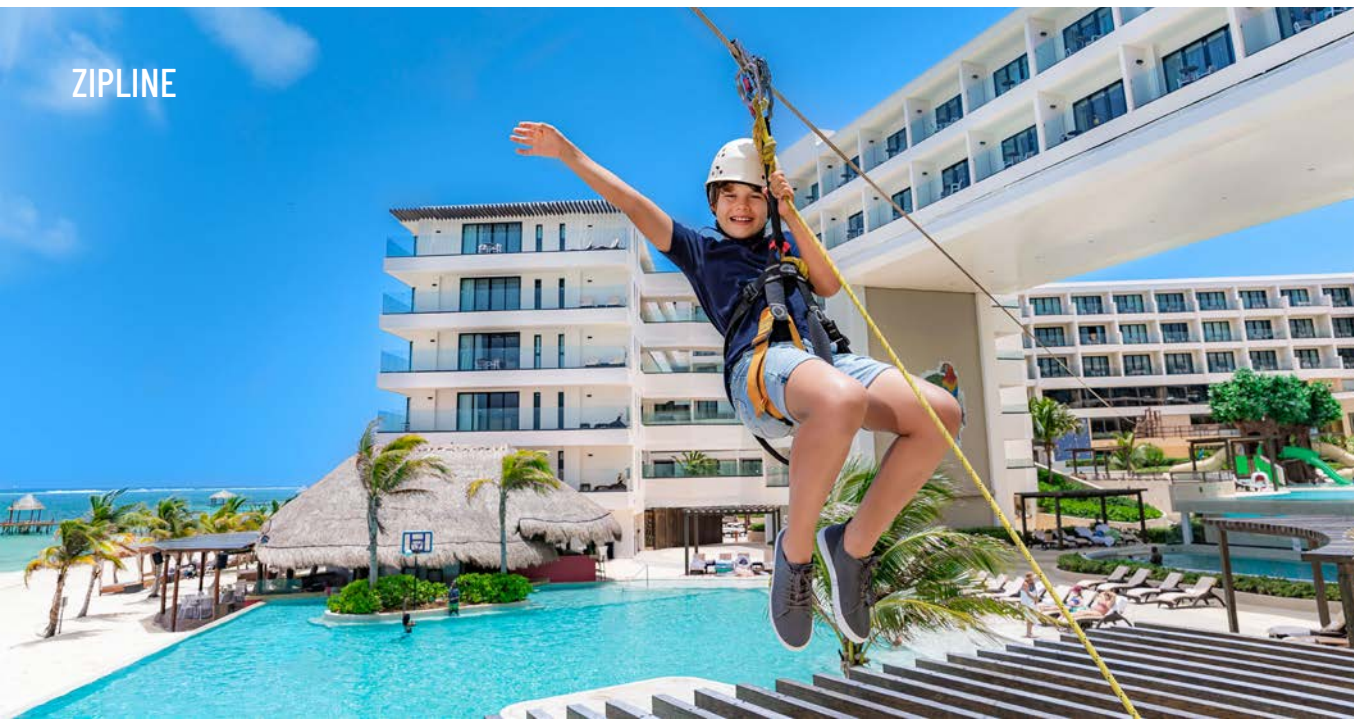
MINIGOLF



YOGA



ZIPLINE







*Our*  
POOLS AND BEACH





INFINITY POOL





ADVENTURE AQUAPARK



18+

Adults Only



REEF POOL





BEACH



# INSPIRATION SPA & GALLERY

*Rediscover Your Body*



## *Sensitive Wellness Experience*

Pamper yourself and stimulate your senses in our Spa featuring 9 cabins (3 doubles, family and couples), hydro-therapy circuit, steam room, sauna, beauty and bridal parlors. There is also the Kids Studio for the little ones.

















## CONVENTION CENTER

*Rediscover the Big Events*

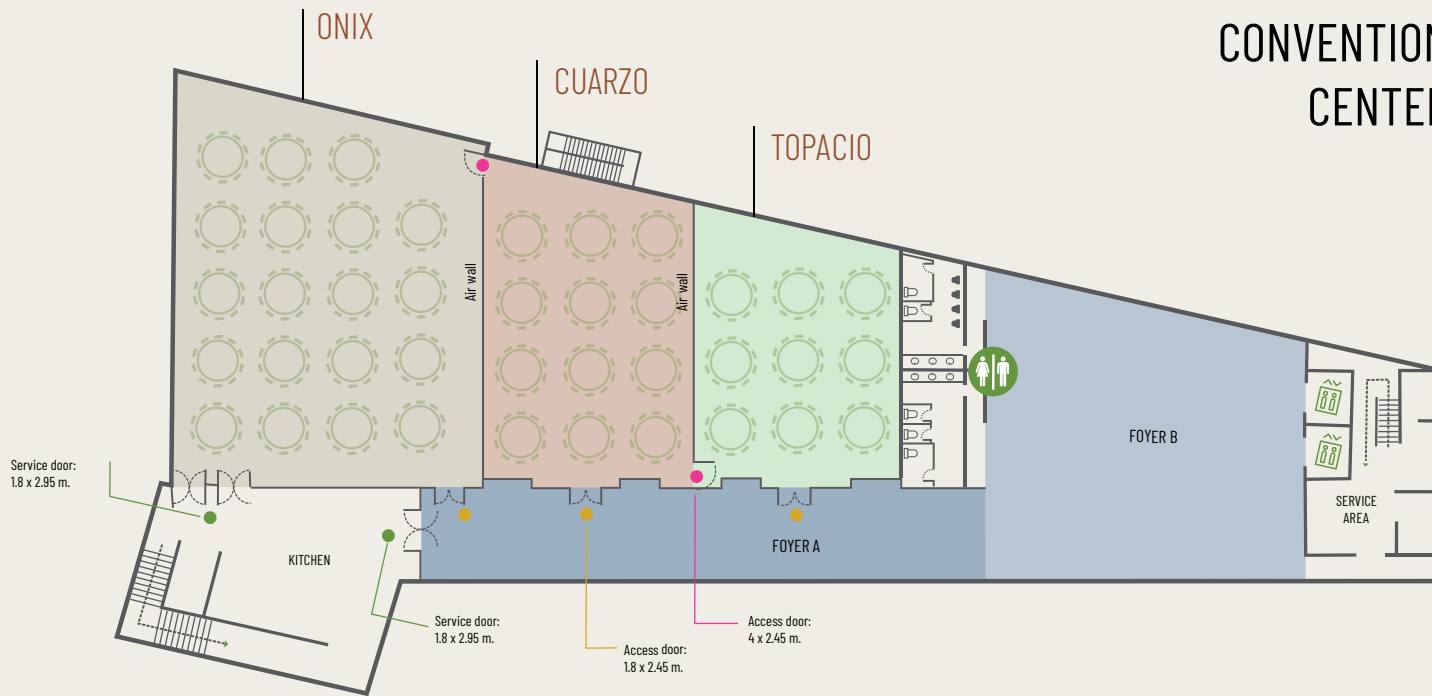
### GRAND SENSIRA HALL

Our Grand Sensira Ballroom can be divided into 3 rooms, and has a total capacity for 500 persons in theater set up, covering a total surface area of 7,287 ft<sup>2</sup>. The foyer can be divided into 2 sections, with a total surface area of 3,117 ft<sup>2</sup>.

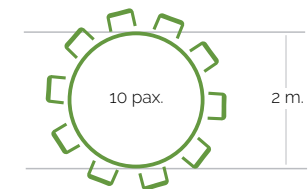




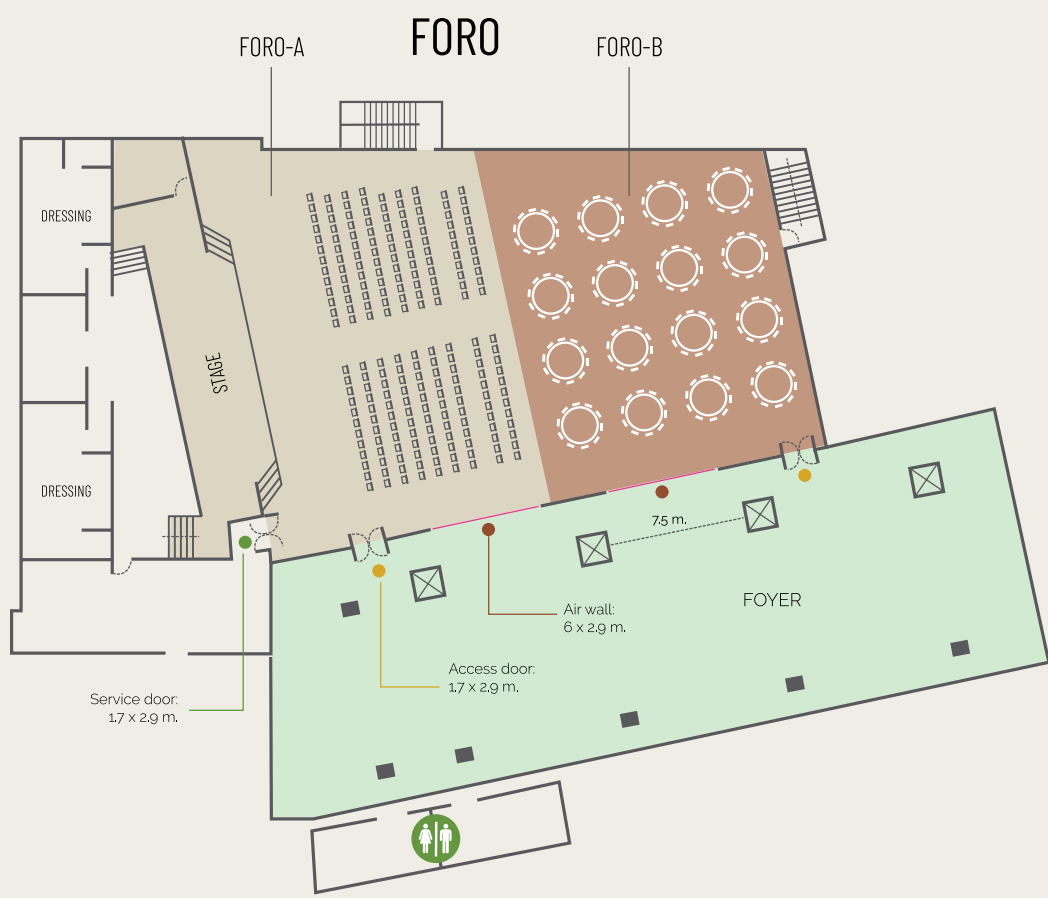
# CONVENTION CENTER



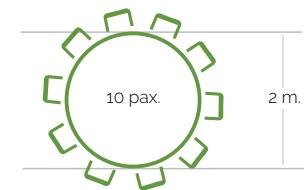
BALLROOM SALÓN	MEASURE / MEDIDA		AREA		HEIGHT   ALTURA		TABLES				
	(ft)	(m)	ft <sup>2</sup>	m <sup>2</sup>	ft	m	(10 Pax.)	BANQUET	SCHOOL	COCKTAIL	AUDITORIUM
ONIX	63 x 51.2	19.2 x 15.6	3,638	338	13	4	14	140 pax.	100 pax	200 pax	200 pax
CUARZO	50.9 x 36	15.5 x 11	2,031	188.7	13	4	8	80 pax.	80 pax	150 pax	150 pax
TOPACIO	43.3 x 35.4	13.2 x 10.8	1,313	122	13	4	6	60 pax.	60 pax	100 pax	100 pax
GRAN SALÓN	121 x 55.8	37 x 17	7,287	677	13	4	35	350 pax.	240 pax.	500 pax	500 pax.
FOYER A	96 x 14.8	29.3 x 4.5	1,556	144.6	13	4	4	40 pax.	50 pax.	60 pax.	80 pax.
FOYER B	45.9 x 41.3	14 x 12.6	1,561	145	20.8	6.35	6	60 pax.	N/A	80 pax.	N/A.







BALLROOM SALÓN	MEASURE / MEDIDA		AREA		HEIGHT   ALTURA		TABLES				
	(ft)	(m)	ft <sup>2</sup>	m <sup>2</sup>	ft	m	(10 Pax.)	BANQUET	SCHOOL	COCKTAIL	AUDITORIUM
FORO	62 x 98	19 x 30	6,390	594	13	4	20	200 pax.	200 pax	300 pax	400 pax
FORO A	62 x 39	19 x 12	2,067	192	13	4	90	90 pax.	100 pax	150 pax	200 pax
FORO B	62 x 59	19 x 18	2,293	213	13	4	10	100 pax.	100 pax	150 pax	200 pax
FOYER	45 x 131	13.6 x 40	2,691	250	Outside / Abierto		14	140 pax.	N/A	200 pax	N/A





# SENSIRA *Wedding Plan*



We offer incredible locations and facilities for the most important day of your life, such as Beach, Infinity Pool & Ballrooms where you can make your dream come true, assisted at all times by our experienced team of wedding planners.















Located on level 3, next to the tennis courts.

We provide an unbeatable work experience with the best ergonomics, privacy, acoustics, fresh air, amenities and high speed internet.

- We inspire people in a high quality space, with unparalleled views.
- Improving your productivity and also increasing your quality of life.
- We offer a physical world connection to the beauties of our planet, whilst having an unbroken virtual connection to your colleagues.
- We offer the dream lifestyle to any flexible worker.

**REMO**  
Workspaces



# Services & Facilities

- **CONCIERGE OR BUTLER**
- **ATM** 24 hrs.
- **BABYSITTING SERVICE**
- **CAR RENTAL**
- **CREDIT CARDS**  
We accept American Express, Diners Club, Master Card, Visa and JCB.
- **CURRENCY EXCHANGE** (Front desk)
- **DOCTOR** (10:00 am - 6:00 pm)
- **EXPRESS CHECK OUT**
- **FLOWER SERVICE**
- **LAUNDRY SERVICE & DRY CLEANING**
- **LUGGAGE SERVICE**
- **FITNESS CENTER**
- **INSPIRATION SPA (\$)**
- **PARKING & VALET PARKING**
- **CONVENIENCE STORE**
- **SENSIRA SHOP**
- **TOUR DESK**

- **HIGH-SPEED WI-FI THROUGHOUT THE HOTEL.**
- **NON-SMOKING HOTEL.**
- **TAXI & LIMOUSINE SERVICE (\$)**
- **REMO WORKSPACES (\$)**
- **SENSIRA DIGITAL NEWSPAPER**

## ROOM:

- **TV & STREAMING SERVICE.**
- **SAFE DEPOSIT BOXES.**
- **IRONING BOARD AND IRON.**
- **BASKET FOR DIRTY CLOTHES.**
- **SHAMPOO, CONDITIONER, BATH GEL AND LOTION.**  
Natural amenities based on 100% natural agave nectar.
- **BIODEGRADABLE BEAUTY ITEMS.**  
(Comb, razor and toothbrush).
- **COFFEE MAKER WITH COFFEE CAPSULES**  
**COMPOSTABLE AND 100% MEXICAN.**

- **SNACKS AND HANDMADE SWEETS AND NIGHT COURTESY.**
- **FRIGOBAR WITH SOFT DRINKS, JUICES, CEREALS, BEER, STILL WATER, ETC.** (daily refill)
- **ROOM SERVICE 24 hrs.**
- **UMBRELLA** (Exclusive use in the hotel)
- **BAG WITH TOWELS** (Exclusive use in the hotel)
- **ROBES AND SLIPPERS** (Exclusive use in the hotel)
- **DIGITAL SCALE**
- **DESK LAMP**
- **PILLOWS MENU** (on request)
- **AROMATHERAPY MENU** (on request)
- **SHOE SHINE** (on request)
- **ELECTRICITY: 210 V.**



## Unique Selling Points:

- \*90 % of the rooms and suites with ocean view or oceanfront.
- \*The best kid's program, open from 9 am to 9 pm, free of charge.
- \*Kids program starts at 18 months year old.
- \*Rooms for families of 5 and 7.
- \*The hotel offers 70 rooms connected, (one king-size with 2 queen sizes) at no extra charge.
- \*Adults-only rooms and suites.
- \*Adults-only restaurant and bar.
- \*Adults-only swimming pool.
- \*Only one wedding per day.





# SENSIRA

RESORT & SPA . RIVIERA MAYA

Sensitive Experience Resorts

Operated by:



THE LEADING HOTELS  
OF THE WORLD®



[www.sensiraresorts.com](http://www.sensiraresorts.com) | 52 (998) 868 5460 @ sensiraresorts f SensiraResorts